

## **Executive (Application Support Analyst)**

## Responsibilities;

- Providing Application maintenance for RCL's Core business application, by becoming an expert on all aspects of these systems.
- Delivering support to existing business users and investigating and resolving application errors.
- Establish Test cases for application testing when new build or patches applied.
- Responsible for Application Testing for enhancement of existing modules and also for new modules.
- Working with the Business Teams and Business Process Teams in identifying and
  proposing application system changes, better users, enhancements and developments and liaising
  with appropriate in-house development and vendor development teams and also be responsible for
  communicating with users.
- Able to generate ad-hoc reports as and when required by business users.

## **Qualifications**;

- Bachelor's or Master's degree in Computer Science / Software Engineering or related.
- Minimum 3 years of experience in programming especially PL/SQL.
- Good knowledge of Oracle Database.
- Extensive knowledge of Query scripts and Procedures.
- Strong analytical and problem skill, also knowns of problem statement and decision making.
- Knowledge of extensive analysis to do to understand what needs to happen and what needs to do next step.



